

W-01303A-08-0227  
SW-01303A-08-0227



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ORIGINAL

ARIZONA CORPORATION COMMI  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2008      72334

Date: 10/23/2008

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: Robert G.      Last: Fredericksen

Account Name: Robert G. Fredericksen

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State:

AZ

Zip: [REDACTED]

is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: N/A

Contact Phone: N/A

Nature of Complaint:

\*\*\*\*MOHAVE COUNTY SEWER\*\*\*\*\*

\*\*\*\*\*REFERRED FROM CHAIRMAN GLEASON'S OFFICE\*\*\*\*\*

From: Bob & Kathy [REDACTED]  
Sent: Wednesday, October 22, 2008 2:19 PM  
To: Gleason-WebEmail  
Subject: Fw: Rate Increase

-----Original Message-----

From: Bob & Kathy  
Date: 10/22/08 02:04:34 PM  
To: [REDACTED]  
Subject: Rate Increase

Regarding the Mohave Wastewater District. Request No: SW-01303A-08-0227. I am totally opposed. We only have a sewer charge with this company ( Arizona American Water ) That charge is \$49.65 a month now. They want to increase to to \$89.10 a month!!!! Please, put me on record against this thief. If additional input from me is needed please just let me know.

Robert G. Fredericksen  
[REDACTED]

\*End of Complaint\*

Arizona Corporation Commission  
DOCKETED

01/23/08

DOCKETED BY	MM
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RECEIVED  
2008 OCT 24 P 12:53  
DOCKET CONTROL

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Utilities' Response:**

**Investigator's Comments and Disposition:**

Responded with the following letter via e-mail, opinion has already been filed by Betty Camargo in Chairman Gleason's office.

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October 23, 2008

Robert G. Fredericksen  


Dear Mr. Fredericksen:

Your comments regarding the Arizona-American Water Company (AAWC) rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the AAWC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid  
Public Utility Consumer Analyst  
Utilities Division



Filed in Docket No. W-01303A-07-0227 & SW-01303A-08-0227  
\*End of Comments\*

**Date Completed: 10/23/2008**

**Opinion No. 2008 - 72334**

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W- 01303A-08-0227  
SW- 01303A-08-0227

**ARIZONA CORPORATION COMMISSION**

*Mohave County Sewer* **UTILITY COMPLAINT FORM**

**Investigator:** Reg Lopez

**Phone:** ( ) - - - -

**Fax:** ( ) - - - -

**Priority:** Respond Within Five Days

**Opinion**      **No.** 2008      72342

**Date:** 10/23/2008

**Complaint Description:**      08A   Rate Case Items - Opposed  
   N/A   Not Applicable

**First:**

**Last:**

**Complaint By:**      **Frank & Regina**

**Parker**

**Account Name:**      Frank & Regina Parker

**Home:** /

**Street:**

**Work:**

**City:**      Ft. Mohave

**CBR:**

**State:**      AZ      Zip:

**is:**

**Utility Company.**      **Arizona - American Sewer Company**

**Division:**      sewer

**Contact Name:**

**Contact Phone:**      - - - -

**Nature of Complaint:**

Received ACC Public Comment Form dated 10-9-08:

1. Over 13 years at # Mohave
2. Sorenson Util. Co. (promised more house built rate will be down). Never happen.
3. We paid \$39.00 a month sewage bill until Az Water Co.
4. Az Water Co, without notice price increased \$49.65.
5. Most of us (retired) from Calif. . We though AZ is cheaper than Ca.
6. Calif we don't pay \$49.65 a month for sewage bill. Plus this summer elect bill was so high no body can't afford.
7. All country and worldwide having jim problems. We are all fixed income \$49.65 to \$89.10 per month increase,  
Do they have a brain?  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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I called the customer @ 3:30pm .I spoke to Mrs. Parker which wrote the letter. I advised I was acknowledging their letter expressing their opinion on the proposed rate increase by Arizona - American Water Company. Customer related this was for the sewer increase of rates. I advised their letter would be noted as a permanent record in this matter and would be considered before a decision is rendered in this application. I provided my name and toll free # if he had any questions.

I e-mailed this OPINION to Carmen Madrid @ 3:50pm to have this docketed towards Arizona - American Water Company rate case, docket no. W-0303A-08-0227 (Mohave District Wastewater). File closed.

\*End of Comments\*

**Date Completed:** 10/23/2008

**Opinion No.** 2008 - 72342

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